COMPENSATION FOR INJURY

Confidentiality

Medical information and records related to an individual's claim are confidential and should not be discussed unless the information exchange is necessary to obtain medical assistance or to process the required documentation.

Coverage

The State of Alaska Worker's Compensation Act provides for compensation and/or medical care for state employees who sustain injuries related to the performance of his/her duty. This includes off-shift hours when assigned to an incident or staging area, or when in travel status. State of Alaska employees, including EFF, are covered by State of Alaska Worker's Compensation, even when on a federal fire, disaster, or on assignment to the Lower 48. The Incident Agency is ultimately responsible for ensuring that compensation for injury cases are properly handled.

Provider

The worker's compensation insurance adjuster is:

Harbor Adjustment Services 1900 West Benson Blvd. Suite 101 Anchorage, AK 99517 Phone: (907) 277-1377 Toll Free: 1-800-478-1377 Fax: (907) 277-4143

Work Injuries/Illnesses Generally Covered

- Accidental injury arising out of, or in the course of, employment
- Breakage of prosthetic devices which function as part of the body such as eyeglasses/contact lenses, hearing aids, or dentures as a direct result of duty performance, e.g., a limb falls and breaks an employee's glasses
- Occupational diseases or infections such as dermatitis due to plant poison or chemical irritant or excessive smoke inhalation on a fireline
- Injury caused by the willful act of a third person directed against an employee because of his employment

Conditions Which May Void Coverage of Worker's Compensation

- Willful misconduct of employee
- Injuries or death of an employee caused by their intention to bring about the injury or death of themselves or another person
- Intoxication of the injured employee
- Being under the influence of an illegal drug or the misuse of prescribed drugs

Filing Procedures and Responsibilities

The Area must report any event involving death or in-patient hospitalization to the Regional Forester and the Division's Safety Officer within 8 hours.

The State of Alaska uses the State of Alaska Department of Labor's "Report of Occupational Injury or Illness" (Form 07-6101), and the State of Alaska's "Supervisor's Accident Investigation Report" (Form 02-932, the form # does not appear on the blank form at the end of the chapter) to document work-related injuries and illnesses. When an employee has been, or claims to have been, injured or becomes ill from work-related causes, Form 07-6101 must be completed and submitted <u>immediately</u> to the applicable Finance Section, Area Admin, or Regional Admin. Failure to file Form 07-6101 within the required time may subject the Area/Region's operating budget to a penalty equal to 20% of the amount of compensation payable to the injured employee. An employee may file one of these reports at any time. No one has the authority to deny an employee the right to file.

See that copies of the Form 07-6101 and Form 02-932 (Supervisor's Accident Investigation Report) are faxed immediately to the employee's home unit. Copies are also provided to the Division of Forestry's Safety Officer with any personal identifying information such as name, address, or social security number blacked out.

At no time should employees comment on the likelihood of a claim being covered other than to inform the injured or ill party of their financial liability if the claim is determined not to be work related

Final determination of work-related validity is the responsibility of the Adjustor. It is important that an employee is forewarned that they may be liable for any medical costs incurred if the injury/illness is determined NOT to be work-related. After learning an employee has been, or claims to have been, injured, Form 07-6101 must be completed and submitted <u>immediately</u> to the applicable Finance Section, Area Admin, or Regional Admin. If an employee chooses not to file, the supervisor may file on the employee's behalf, relaying whatever information is available to them

Completion of the State of Alaska Report of Occupational Injury or Illness Form 07-6101

- Block 26 (date returned to work) Make sure this block is completed. If the employee did not leave work or returned to work the next day without additional time off, write in "no time loss."
- Fill in all the blanks, even if it means putting "not applicable" or "NA."

<u>Injured/ill Employee's Responsibility</u>

• Obtain first aid or medical treatment immediately and notify their supervisor.

• Complete the "Employee's Notice to Employer" section of Form 07-6101 Report of Occupational Injury or Illness, page 11 of this chapter.

Incident Supervisor's Responsibility

- Be sure the employee has been provided first aid and/or medical treatment if needed.
- Assure the completion of the employer portion of Form 07-6101 by the appropriate supervisor, finance unit, or agency admin unit.

The supervisor must complete a Supervisor's Accident Investigation Report (Form 02-932, see page 12) **IF:**

- the supervisor doubts the validity of the employee's claim
- there are obvious ambiguities
- a serious accident has occurred
- a death is involved

This form should be submitted with the original **Report of Occupational Injury or Illness Form** to the Finance Section, Area, or Regional Admin, whichever is applicable.

Emergency Medical Care

Emergency medical care should be obtained from the nearest qualified physician or hospital. Employees will be responsible for all medical expenses if the injury/illness is not covered by worker's compensation. Before leaving the medical treatment facility, the employee or accompanying Admin will need to obtain a doctor's work release. If the employee does not receive a full release, any restrictions or limitations should be provided by the doctor in writing. Employees will not be allowed to return to work without the doctor's written release to work.

Prescriptions

All employees should bring with them enough of their prescribed medication to last the entire assignment. Situations arise where it is necessary to obtain a prescription while on an incident due to injury or illness. The employee will be responsible for the charges if the adjustor determines the injury or illness is not work-related. If the work relatedness of the injury or illness is questionable, the medications are charged to the employee's commissary. The employee can seek reimbursement from the adjustor.

Prescriptions can be paid for as follows:

- Injured employee pays up front and seeks reimbursement from adjustors
- Pharmacy direct-bills the respective Area/Region which then charges the cost to the employee as a commissary item
- Pharmacy charges the adjustor directly (if not work-related, employee will be responsible for the charges)

State of Alaska Crews or Employees on Outside Assignment

Federal Agency Provided Medical Care (APMC) may be utilized for State of Alaska employees and crews on a federal or out-of-state assignment. Refer to the Interagency Incident Business Management Handbook for explanation of APMC coverage and forms required.

All State of Alaska employees must fill out the Report of Occupational Injury or Illness form if they seek any medical treatment, have a work-related injury or illness, or use APMC. If APMC is utilized, the Report of Occupational Injury or Illness should clearly specify at the top, "APMC UTILIZED" to avoid duplicate payment. Any federal or medical forms filled out (i.e. physician's statement) should be attached to the original Report of Occupational Injury or Illness and sent immediately to the respective Area or Regional administrative personnel.

Authorization Letter from the Director of the Division of Forestry

The intent of this letter is to show Canadian authorities, and Canadian medical providers that State of Alaska Workers Compensation will cover Alaskan crews and overhead on fires in Canada for work-related injuries or illnesses.

This letter should be offered to a provider only when treatment is refused for a truly <u>work-related</u> <u>injury or illness</u>. If treatment is refused due to payment method, there are three choices:

- The employee can pay and request reimbursement from the State's adjustor.
- The Supervisor or Agency Admin can charge it on a One Card, then charge the employee's commissary.
- The employee or Supervisor/Agency Administrator can contact the State's workers' comp adjustor directly at 800-478-1377.

If there are any questions, contact the home unit's Regional Administrative Officer:

- Northern Region Admin in Fairbanks is Karen Gordon at (907) 451-2662
- Coastal Region Admin in Palmer is Michelle Demaline at (907) 761-6205

Non-work-related Medical Treatment for Alaska Natives (including American Indians)

Prior to seeking treatment, be sure to notify the employee that:

- Worker's compensation does not cover non-work-related medical treatment.
- Their contract health organization will only cover emergency care.
- The employee may ultimately be responsible for all expenses incurred.

In addition, the two contract health agencies, ANMC and Tanana Chiefs, have very strict guidelines for what they will cover and what they won't. Documents with these guidelines can be found on pages 13 and 14. Please refer to the crew list on pages 9 & 10 of this chapter to determine which agency is medically responsible for the employee.

If a non-work-related injury, illness, dental problem interferes with the capacity to work, and medical attention is warranted, reasonable effort should be made to find the closest Indian Health Care provider where services may be obtained. Call the provider to be certain the employee's visit will be covered. If not, a non-Indian Health Care Provider, dentist or doctor can be utilized, but the charge for the visit and any medications or prosthetic devices will be paid by the employee, or paid by One Card or other means, and deducted from the employee's pay via commissary.

A Report of Occupational Injury or Illness must be completed and submitted.

When receiving treatment by a non-Indian Health Services Provider, or as soon as possible afterwards, contact the Tanana Chiefs Contract Health or the Alaska Native Medical Center Contract, depending on the residence of the employee, to notify them of the treatment being provided to their client to see if the treatment will be covered by ANMC or TCC. If the medical treatment is being sought on a weekend or after hours, call the appropriate Native health agency at the numbers shown below as soon as possible during their normal business hours. Both contract health agencies in Alaska will only pay for emergency medical treatment.

<u>Tanana Chiefs Contract Health</u> (907) 451-6682, ext. 3613 or 1-800-770-8254, ext. 3613

Alaska Native Medical Center Contract Health (907) 563-2662 or 1-800 478-1636

Non-work-related Medical Treatment for Non-Natives

If the employee is not an American Indian or Alaska Native, seek medical treatment in the most practical and expedient manner. The employee should be informed that worker's compensation does not cover non-work-related problems, and they will be responsible for all medical expenses if their claim is denied by the Worker's Compensation Adjustor.

A Report of State of Alaska Report of Occupational Injury or Illness must be completed and submitted

Always maintain a copy of all documentation for the final fire package regardless of what agency forms are used.

Timekeeping Adjustments

Normally, pay on the day of injury consists of time worked, including travel to medical treatment, or base wage, whichever is greater.

State Compensation for Injury Contacts

| <u>OFFICE</u> | <u>PHONE</u> | <u>PRIMARY</u> | <u>ALTERNATE</u> |
|------------------|----------------|----------------|---------------------|
| | | | |
| COASTAL | (907) 761-6289 | Lynn Doscher | RaDonna Turner |
| AMSO/Palmer | (907) 761-6389 | Lisa Burns | Valerie Hendrickson |
| KKAO/Soldotna | (907) 260-4200 | Leana Moore | Carol Prior |
| SWAO/McGrath | (907) 524-3010 | Naomi Norback | Bob Crowe |
| VCRAO/Glennallen | (907) 822-5534 | Laura Hood | Gary Mullen |
| NORTHERN | (907) 451-2662 | Karen Gordon | Jo Bante |
| FAO/Fairbanks | (907) 451-2600 | Tina Donahue | Marc Lee |
| DAO/Delta | (907) 895-4225 | Joanne Singer | Al Edgren |
| TAO/Tok | (907) 883-5134 | Sandra Gabbard | Jeff Hermanns |
| SER/Ketchikan | (907) 225-3070 | Melinda Byron | Lynn Doscher |

Routing State of Alaska Forms

Employee and Supervisor:

When all required State of Alaska forms have been completed and signed by the employee and supervisor (or other appropriate state representative), the forms will be scanned or faxed to the individual's home unit.

The Individual's Home Unit:

If the fire is in the home unit of the injured or ill employee, then the fire needs to scan or fax the paperwork, followed up with the original documents sent from the home unit to **both**:

Department of Administration

Division of Personnel Phone: (907) 465-5052 Jennifer McKnight Fax: (907) 465-5850

P.O. Box 110201 Email: doa.dop.roi@alaska.gov

Juneau, Alaska 99811

Division Safety Officer (with ANY personally identifying information blacked out)

Rocky Ansell Phone: (907) 761-6247 101 Airport Rd. Fax: (907) 761-6273

Palmer, AK 99645

State of Alaska employee's home unit always gets the original paperwork. From there it will be routed to the Division of Personnel.

It is advisable to keep a fax confirmation with the paperwork copies.

Federal Worker's Compensation Claims Distribution

Financial Services (located at BLM-AFS on Ft. Wainwright) coordinates federal worker's compensation claims for Alaska BLM employees. Financial Services may coordinate claims for other federal employees (Forest Service, Fish and Wildlife, etc.) if they receive treatment in Fairbanks, or if requested to do so by an Incident Management Team or host agency.

<u>For BLM-Alaska Fire Service</u> employees, fax the relevant forms to AFS – Financial Services within 48 hours. Staple the appropriate original federal compensation for injury documentation (CA-1, CA-2, or CA-16) to the federal employee's original timesheet.

Alaska Fire Service Financial Services P.O. Box 35005 Ft. Wainwright, AK 99703 (907) 356-5780 (907) 356-5784 (fax)

Other BLM Employees

Fax the forms to the home unit within 48 hours.

US Forest Service

Fax and mail the original to: US Forest Service, ASC-HRM-Annex Attn: Workers' Compensation 3900 Masthead St. NE Albuquerque, NM 87109

If any questions, please call the Forest Service Workers' Comp office at 877-372-7248 and press 2, option 5, during the hours of 7am and 6pm, Monday through Friday, Mountain Time. Their emergency and after hours number is 505-280-7691. Their fax number is 866-339-8583.

State of Alaska

Department of Natural Resources
Division of Forestry
Northern Regional Office

Sean Parnell, Governor

3700 Airport Way Fairbanks, Alaska 99709-4699 Phone: (907) 451-2660 Fax: (907) 451-2690

| Date: |
|---|
| To Health Care Provider |
| The following individual is a State of Alaska employee on an incident assignment. This letter is your authorization to provide treatment for any potential worker's compensation injuries or illnesses. |
| Name: |
| Social Security Number: |
| Please provide the necessary care to this employee and submit invoices/bills to: |
| Harbor Adjustment Services 1900 West Benson Blvd. Suite 101 Anchorage, AK 99517 Phone: (907) 277-1377 Toll Free: 1-800-478-1377 Fax: (907) 277-4143 |
| If you have any questions regarding State of Alaska employees, call: Northern Region Administrative Assistance at 907-451-2662 Coastal Region Administrative Assistance at 907-761-6205 |

John "Chris" Maisch

Your assistance is greatly appreciated.

State Forester

DESIGNATED INTERAGENCY EFF CREW LIST

| LOCATION | NATIVE MEDICAL CLINIC | AGENCY | REGION OR AREA OFFICE | 3-LETTER DESIGNATION |
|------------------|-----------------------------|--------|--------------------------|-------------------------|
| Allakaket/Alatna | TCC | AFS | TAD | AET |
| Ambler | ANMC | AFS | GAD | ABL |
| Aniak | TCC | DOF | SWS | ANI |
| Beaver | TCC | AFS | UYD | WBQ |
| Buckland | ANMC | AFS | GAD | 7K5 |
| Chalkyitsik | TCC | AFS | UYD | CIK |
| Chevak | ANMC | DOF | SWS | VAK |
| Copper River | ANMC | DOF | CRS | GKN |
| Delta | TCC | DOF | DAS | BIG |
| Eagle | TCC | AFS | UYD | EAA |
| Fairbanks | TCC | DOF | FAS | FAI |
| Ft. Yukon | TCC | AFS | UYD | FYU |
| Galena | TCC | AFS | GAD | GAL |
| Grayling | ANMC | AFS | GAD | KGX |
| Holy Cross | ANMC | AFS | GAD | 4Z4 |
| Hooper Bay | ANMC | DOF | SWS | HPB |
| Hughes | TCC | AFS | TAD | HUS |
| Huslia | TCC | AFS | GAD | HSL |
| Kalskag, Lower | ANMC | DOF | SWS | KLG |
| Kalskag, Upper | ANMC | DOF | SWS | KLG |
| Kaltag | TCC | AFS | GAD | KAL |
| Kenai | ANMC | DOF | KKS | ENA |
| Kiana | ANMC | AFS | GAD | IAN |
| Koyuk | ANMC | AFS | GAD | KKA |
| Koyukuk | TCC | AFS | GAD | KYU |
| Marshall | ANMC | AFS | GAD | MLL |
| Mat-Su | ANMC | DOF | MSS | PAQ |
| McGrath | ANMC | DOF | SWS | MCG |
| Mentasta | ANMC | DOF | TAS | MEN |
| Minto | TCC | AFS | TAD | 51Z |
| Mt. Village | ANMC | AFS | GAD | MOU |
| Nenana | TCC | DOF | FAS | ENN |
| Nikolai | TCC | DOF | SWS | 5NI |
| Nondalton | ANMC | DOF | SWS | 5NN |
| Noorvik | ANMC | AFS | GAD | ORV |
| Northway | TCC | DOF | TAS | ORT |
| Nulato | TCC | AFS | GAD | NUL |

DESIGNATED INTERAGENCY EFF CREW LIST

| LOCATION | NATIVE MEDICAL CLINIC | AGENCY | REGION OR AREA OFFICE | 3-LETTER DESIGNATION |
|-----------------|-----------------------------|--------|--------------------------|-------------------------|
| Pilot Station | ANMC | AFS | GAD | PST |
| Ruby | TCC | AFS | GAD | RBY |
| Scammon Bay | ANMC | DOF | SWS | SCM |
| Selawik | ANMC | AFS | GAD | WLK |
| Shageluk | ANMC | DOF | SWS | SHX |
| Shungnak | ANMC | AFS | GAD | SHG |
| Sleetmute | ANMC | DOF | SWS | SLQ |
| Stebbins | ANMC | AFS | GAD | WBB |
| Stevens Village | TCC | AFS | UYD | SVS |
| St. Marys | ANMC | AFS | GAD | KSM |
| St. Michael | ANMC | AFS | GAD | 5S8 |
| Tanacross | TCC | DOF | TAS | TSG |
| Tanana | TCC | AFS | TAD | TAL |
| Tetlin | TCC | DOF | TAS | 3T4 |
| Tok | TCC | DOF | TAS | 6K8 |
| Venetie | TCC | AFS | UYD | VEE |

AFS Areas:

GAD - Galena Zone, Galena Dispatch: (907) 356-5891 Toll Free: (800) 237-3644 TAD - Tanana Zone, Tanana Dispatch: (907) 356-5578 Toll Free: (800) 237-3652

UYD - Upper Yukon Zone, Fairbanks Dispatch: (907) 356-5553

DOF Areas:

Coastal Region

KKS – Kenai-Kodiak Area, Soldotna Dispatch: (907) 260-4233 MSS - Mat-Su Area, Palmer Dispatch: (907) 761-6240 SWS - Southwest Area, McGrath Dispatch: (907) 524-3368

Northern Region

CRS – Valdez-Copper River Area, Glennallen
Dispatch: (907) 822-8627
DAS - Delta Area, Delta
Dispatch: (907) 895-2107
FAS - Fairbanks Area, Fairbanks
Dispatch: (907) 451-2626
Dispatch: (907) 883-5134

Native Medical Clinics:

TCC – Tanana Chiefs Conference (800) 478-1636

ANMC – Alaska Native Medical Center (800) 770-8251 x 3613

Alaska Department of Labor and AWCB Case Number REPORT OF OCCUPATIONAL **Workforce Development** INJURY OR ILLNESS Alaska Workers' Compensation Board P.O. Box 115512, Juneau, AK 99811-5512 **EMPLOYEE:** Answer ALL questions 1-20, sign, and give to your employer immediately. Telephone Number 4. Sex M □ F 1/20/1950 123-45-6789 907-451-2660 Smìth John 7 6a. Mailing Address Road 12 Ny Way 12 My Way ZIP Code 7b. City ZIP Code State Palmer 99645 AK 99645 Palmer AK 10. On Employer's Premises?

Yes X No 8. Place (city/town/village/camp) where injury/occupational illness happened 9. Date of Injury or Exposure to Disease Anchor Point, AK

11. Name and Address of Attending Physician Hospitalized In-Patient? 13. Name of Hospital ☐ Yes 🗖 No Johnson Dr. Dr. Henry Thomas 56 NA Hospital Address ZIP Code State NLA 14. Describe Part(s) of Body Injured / Nature of Occupational Illness ☐ Left 🕱 Right 15a. Describe How the Injury or Illness Happened was unloading truck with crew and 15b. as I was pulling a box out of a pick-up when adjacent pump kit fell 15c. SIDEWAYS and NIT MY hand.
16. To all health care providers: You are authorized to provide my employer (named in box 18), its workers' compensation liability insurance company (box 21), and its claims adjuster (box 22), information concerning any health care advice, testing, treatment, or supplies provided to me for the injury or illness described above in box 14. This information will be used to evaluate my entitlement to receive benefits, including payment of medical benefits, under the Alaska Workers' Compensation Act. This authorization is valid for a one-year period from the date of my signature (box 17a). I know I have a right to receive a copy of this authorization and agree a photographic copy of this authorization is as valid as the original. Employee/Patient's signature: 17. If Employee Unavailable for Signature, explain circumstances in this space. 17a. Date Signed 6/7/0X EMPLOYER: Review employee 18-20, answer questions 21-49. 18. Employer's Name 19. Employer's Alaska Address (If different from mailing) SOA / Natural Resource Coastal 21. Name of Insurer: State of Alaska Self Insurance Program
22. Full Name of Adjusting Company 20. Employer's Mailing Address (street and number) ZIP Code 20b. Telephone 12. Date/Time (a.m./p.m.) Employee Left Wor Palmer 907-761-2622 Harbor Adjustment Services AK 23. Date Employer First Knew of Injury 6/7/0X Date 6/7/0x Time 2:00pm 1900 West Benson Blud. Suite 101 27. Death (Y/N) 25. Off work after Injury or Illness?

☐ Yes ▼ No ☐ 3 or more days 26. Date Returned to Work 22h City State Anchorage 99517 907-277-1377 6 8 0x 29. Employee's Occupation 28. Location Where Injury or Illness Happened 30. Date Hired by Employer Anchor Point, AK Earnings Calculated By: X Hr. Day EFF (Emergency Fire Fighter) 51410X 32. Rate of Pay 33. Days Employee Works per Week ☐ 3 or Less ☐ 4 ☐ 5 ☐ 6 🕱 7 34. Describe Scheduled Days Off ☐ Output ☐ Wk. ☐ Mo. ☐ Year Ø \$11.48er HR 35. Workday 36. Employee Paid for day 37. Employer EIN # 38. Give Details of How Injury or Illness Happened Began: X AM ☐ PM injured or ill? Yes ☐ No 92-6001185 John picked up a box out of a pick-up. 38a. This made another box unstable and it fell on his right hand. 39. Injury/Illness Due to Machine Product Failure? ☐ Yes ☒ No 40. Mechanical Guard/Safeguards Provided? ☐ Yes 🕱 No 41. List any machine/substance/object causing injury 42. If Machine, What Part? NIA 43. Names and Addresses of Witnesses 44. If Injury/Illness Caused by Anyone Besides Employee, Give Name/Address Nikolai Team and Strike Team leader FrankPaul NIA 45. Dependents (in case of death), Names/Addresses PO BOX 38 TOK, AK MIA 46. If you Doubt Validity of Injury or Illness, State Reason

10 WARNING TO EMPLOYEES AND EMPLOYERS: AS23.30.250 imposes civil penalties for fraud as well as certain false or misleading statements or acts. Criminal penalties for theft by deception (including fines and incarceration) apply to knowingly made false statements, claims, or employee misclassifications.

48 Title

Type III

Distribution: Original - Workers' Compensation Division; Copy - Adjuster; Copy - Employer; Copy - Employee

NIA

47. Signature of Authorized Employer Representative

49. Date Signed

6/8/0X

STATE OF ALASKA SUPERVISOR'S ACCIDENT INVESTIGATION REPORT

| lab as Astribus A Time of Assistant | | | |
|---|---|--------|--|
| Job or Activity at Time of Accident | Date of Accident | | |
| Exact Location | Time | | |
| 1. WHAT HAPPENED? | Tell what the employee was doing, how the accident occurred, and what thing directly injured the employee. | | |
| 2. WHY DID IT HAPPEN? | Get all the facts by studying the job and situation | | |
| | involved. Use the following factors to help you ide the condition responsible. OPERATION FACTORS TO BE CONSIDERED: Proper Proper People Equipment Material Selection Selection Selection Arrangement Placement Placement Use Handling Training Maintenance Use Supervision | entify | |
| . WHAT SHOULD BE DONE? | What action(s) will prevent similar accidents in the future? | | |
| . WHAT HAVE YOU DONE THUS FAR? | Take or recommend action, depending on your authority. | | |
| 5. HOW WILL THIS IMPROVE OPERATIONS? | How will it help us meet our objective – ACCIDENT PREVENTION? | | |
| | | | |
| WHAT IS YOUR ESTIMATED COST OF THIS ACCIDENT? | | | |
| Cost of lost wage and medical expenses? | | | |
| Damage to State property or equipment? | | | |
| Damage to third parties, property and people? | | | |
| | TOTAL | | |
| nvestigated By | ated By Date | | |
| Jnit/Division/Department | | | |
| FORMS\INVESTIG | | | |



February 9, 2010

TO WHOM IT MAY CONCERN:

This letter outlines the required procedures that must be followed in order for the Alaska Native Medical Center's (ANMC) Contract Health Services (CHS) program to consider authorizing payment for emergency medical care while traveling outside the State of Alaska. First and foremost, Indian Health Service (IHS) facilities must be utilized when they are available. If individuals decide not use IHS facilities, ANMC CHS will not authorize payment for the medical care he/she may have received from private providers. "Emergency" means any medical condition for which immediate medical attention is necessary to prevent the death or serious impairment of the health of an individual.

ANMC must have eligibility documentation (Certificate of Indian Blood or tribal enrollment card issued by a federally recognized tribe) on file for each individual seeking authorization by CHS. If emergent care is required, CHS must be notified within 72 hours (including weekends and holidays) from the beginning of medical treatment or admission to a health care facility. The patient or the patient's family has the ultimate responsibility of notifying the CHS by calling (800) 478-1636. If the ANMC CHS office is closed, the individual is able to leave his/her name and a contact telephone number and CHS staff will return the call the next business day. ANMC CHS is not an insurance program and does not provide coverage for travelers who are residents of the following service units: Annette Island (Metlakatla), Interior (Tanana Chiefs), Southeast Alaska Regional Health Consortium, or Ketchikan Indian Corporation.

Services that will not be authorized by ANMC CHS:

| Routine obstetrical care is not considered emergent. | Medications purchased while traveling will not be reimbursed. | |
|--|--|--|
| Routine or emergent dental care is not covered. | Inpatient/outpatient mental health services are not covered. | |
| Routine and follow-up appointments are not covered. | Inpatient/outpatient substance abuse services are not covered. | |
| Injuries resulting from employment. | Pre-existing conditions. | |

Individuals are required to provide the medical records for all out-of-state services he/she needs before final payment authorization is given. The records will be reviewed to determine if the care received is medically emergent. If upon review, the care received is considered not emergent, CHS will deny payment and the patient is financially responsible for all costs. For those traveling outside the United States, traveler is required to pay up-front for the emergent care they receive, must notify CHS within 72 hours from the beginning of treatment, and can submit receipts to CHS for reimbursement upon returning to Anchorage.

For those moving outside the State of Alaska, he/she should register and utilize the services available at the closest IHS facility. ANMC CHS staff can provide a list of IHS facilities but cannot guarantee anyone will be eligible to receive services at any of these facilities. Each area has local policies that determines who is eligible to receive care at that facility. ANMC CHS will provide coverage only for emergent medical services for 180 days from the date the individual left Alaska. Individuals will be required to provide proof, with date, of when he/she left Alaska.

This intent of this letter is to only provide instruction on ANMC's CHS requirements and is not a guarantee of payment for those individuals traveling outside the State of Alaska. Individuals can call CHS at 800-478-1636 if there are additional questions or concerns. Have a safe trip.

Sincerely

Iris Gray, Director Contract Health Services

The Alasko Native Tribal Fleatifi Consortium and Southcentral Foundation jointly own and manage the Alasko Native Medical Center under the terms of Public Law 105-83.

These parent organizations have established a Joint Operating Board to ensure unitled operation of health services provided by the Medical Center.

www.anthc.org/ps/contracthealthsvc

TANANA CHIEFS CONFERENCE

| CONTRACT HEALTH SERVICES, 1408 - 19th Avenue, Suite 398, Fairbanks, Alaska 99701-5903 Telephone: 907-451-6682, ext. 3613; 1-800-770-8251, ext. 3613 Fax: 907-459-3813 Hours: Monday through Friday, 8:30 am to 4:00 pm, Alaska Time | | | | | | |
|---|--|---|--|--|--|--|
| Date Issued: | Date leaving Alaska: | Date returning to Alaska: | To: | | | |
| Tanana Chiefs Conference Alaska. You may be asked Services not funded inclu received in a foreign cour | e may cover you for emergency a to show proof of the date you departi de non-emergency care, care for atry (ask about care in Canada), e nergency health needs, which are actions • Colds | <u>conditions you had before you left A</u> tc. | hs) from the date you leave | | | |
| ⇒ You must use Indian Take with you proof the enrollment card. Corp | Here is how to receive funding for your care and other options for you to consider: You must use Indian Health Service clinics and hospitals if they are available to you. Take with you proof that you are an Indian Health Service beneficiary, such as your BIA Certificate of Indian Blood or your tribal enrollment card. Corporation cards may not be recognized as proof of Indian Health Service eligibility. | | | | | |
| You then have 72 ho emergency, <u>YOU</u> ma | | quest funding. If you use the ER for ER is a place where only specialized | emergency care is received. | | | |
| ⇒ You must receive pr You may be respons Contract Health for I Name of th Patient's na Nature of ti Name, adde The appoint Name of pa | ior funding authorization from the fible for paying the bill if you received authorization, please have CAIHC doctor or nurse and the me, birth date he emergency (diagnosis if knowness, and telephone number of the branch date and time or the date(stient's insurance company(ies) and telephone number of the date(stient's insurance company(ies) and telephone number of the date(stient's insurance company(ies) and telephone number of the date(stient's insurance company(ies)) and the stient's insurance company(ies) and the sti | Contract Health FOR EACH VISIT is ive care without first having funding re the following information available date and time you spoke with the point. The private doctor, clinic, and/or hospital care was received and policy number(s) or Medicaid number(s) or Medicaid number(s) or Medicaid number(s). | f additional visits are needed. ; approved. When you call e: erson | | | |
| 7. The date you left Alaska and the date you plan to return to Alaska ⇒ Sign the provider's "Assignment of Benefits" forms. ⇒ Give the provider all your insurance information. All other payers must be billed before Contract Health can make payment as the final payer. ⇒ Sign doctor and hospital "Release of Information" forms. These forms allow the doctor and hospital to send copies of your medical records to CAIHC. Payment cannot be made until these records are received at CAIHC. | | | | | | |
| I have read and understa | nd the above information. | Have a safe and speedy a | eturn to Alaska! | | | |
| Signature cc: CAIHC medical reco | Date rds | Contract Health Ser | vices Witness | | | |

